



Cisco's New Certified Network Professional for Voice (CCNP Voice)

Cisco recently announced a change to the courses incorporated in its professional-level career voice certification, which included a change to the name of this certification. Cisco Certified Voice Professional (CCVP) is now the Cisco Certified Network Professional for Voice (CCNP Voice).

Why the Changes?

More than ever companies are trying to do more with less, while employees defend their work/life balance. The need to connect with customers and colleagues around the world, and manage the massive amounts of information can become overwhelming without proper systems and support.

That's where collaboration and today's Voice Professionals come into play. In order to succeed, businesses must be able to leverage their resources to the fullest extent. IP phones and messaging, telepresence and conferencing, enterprise social software, and more are just a few of the critical technologies that CCNP Voice holders will be called upon to support.

New to the CCNP Voice Program?

Once you have earned the prerequisite CCNA Voice certification, you'll need to pass five exams to achieve CCNP Voice certification: CVOICE v8 (642-437), CIPT1 v8 (642-447), CIPT2 v8 (642-457), TVOICE (642-427), and CAPP5 (642-467).

Cisco Learning Partner of the Year

Global Knowledge was honored at Cisco's annual channel partner conference with three Cisco Partner Summit Theater awards for Learning Partner of the Year – U.S. and Canada, Emerging Markets, and Asia Pacific.



New CCNP Security

Cisco has also announced changes to the courses included in its professional level security career certification. Courses supporting this new certification are available from Global Knowledge beginning November 2010. For more information, visit www.globalknowledge.net/ccnpsecurity.

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Current CCVP

REQUIRED			
Course	Exam	Last Day To Test	Description
CVOICE 6.0	642-436	28 Feb 2011	Cisco Voice Over IP
CIPT1 6.0	642-446	28 Feb 2011	Implementing Cisco Unified Comm IP Telephony Part 1
CIPT2 6.0	642-456	28 Feb 2011	Implementing Cisco Unified Comm IP Telephony Part 2
TUC 6.0	642-426	28 Feb 2011	Troubleshooting Cisco Unified Communications
QoS	642-642	28 Feb 2011	Implementing Cisco Quality of Service

New CCNP Voice

REQUIRED			
Course	Exam	Exam Availability	Description
CVOICE 8.0	642-437	19 Oct 2010	Implementing Cisco UC Voice over IP and QoS
CIPT1 8.0	642-447	19 Oct 2010	Implementing Cisco Unified Comm Manager Part 1
CIPT2 8.0	642-457	19 Oct 2010	Implementing Cisco Unified Comm Manager Part 2
TVOICE 8.0	642-427	19 Oct 2010	Troubleshooting Cisco Unified Communications
CAPPS 8.0	642-467	19 Oct 2010	Integrating Cisco Unified Comm Applications

Already Working towards Your CCVP? Mix-and-Match

There is a transition period between the CCVP and CCNP Voice certification until October 2011 and it will be possible to mix and match the courses and exams for candidates who have already begun working towards CCVP certification. The mix-and-match information on the Global Knowledge website will help you determine which combination suits you best, available at www.globalknowledge.net/ccnpvoice.

Cisco will also be updating existing Specialist Certifications and introducing some new ones. Full details of these certifications can be found on the Global Knowledge website www.globalknowledge.net.

New CCNP Voice Courses

Global Knowledge has been working closely with Cisco on the new CCNP Voice curriculum. The new courses will be available at your local Global Knowledge training centre from November 2010.

- Implementing Cisco Unified Communications Voice over IP and QoS v8.0 (CVOICE v8)
- Implementing Cisco Unified Communications IP Telephony Part 1 (CIPT1 v8)
- Implementing Cisco Unified Communications IP Telephony Part 2 (CIPT2 v8)
- Troubleshooting UC Systems v8.0 (TVOICE)
- Integrating Cisco Unified Communications Applications v8.0 (CAPPS)

For More Information

To contact your local training advisor visit www.globalknowledge.net/locations to register for these new CCNP Voice courses.