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## Advanced VoIP Technologies for Design and Support

**Duration: 3 Days    Course Code: 0368C**

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### Overview:

This course is designed for experienced design and support specialists with solid knowledge and field experience in voice, data, and Voice over IP (VoIP) technologies. These specialists require the specific knowledge and skills to design and support complex VoIP solutions in Wide Area Network (WAN) and Local Area Network (LAN) environments.

#### IMPORTANT

This course is designed to help participants prepare for the Nortel Certification Exam (920-804).

It does not provide hands-on training on how to install and configure Nortel VoIP products.

Included in this course is a single attempt at either a Segment or Full Length certification exam (as applicable).

•This exam will be Proctored under Prometric conditions and will be run in the classroom, or as appropriate facility on the same site as your Training Course.

•The exam is an integral part of the course and will be the last event on the final day of the course.

•Full details of all the enhancements to our Certification program, including Classroom based exams can be found at Certification

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### Target Audience:

#### Job Function

Installation and Commissioning

System Administration and Security

Overviews, Fundamentals, and Deltas

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### Prerequisites:

To successfully complete this course, a solid knowledge and 6-12 months field experience supporting voice, data, and Nortel VoIP solutions is required.

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### Further Information:

For More information, or to book your course, please call us on 00 20 (0) 2 2269 1982 or 16142

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