



The Experts in Authorized Cisco Training

Train with the world's largest and most trusted Authorized Cisco Learning Solutions Partner. Our courses include hands-on and virtual practice labs featuring the latest Cisco equipment. They feature real-world, relevant simulations to help you prepare for actual networking environments and Cisco Career Certification exams. We can also provide you with a tailored, learning solution, to help you train your entire team or organization.

Train in a Variety of Disciplines

We're closely aligned with Cisco's product teams and business units, enabling us to build the very best training. Learn routing and switching, collaboration, data center and storage, security, networks, contact center, optical networking, and more.

Learn from the Best Instructors

Our instructors have the most extensive networking experience in the industry and collectively hold more CCIEs and CCSIs than any other training provider.

Prepare for Cisco Certification

Achieve your CCNA and CCNA concentrations, CCNP, CCVP, CCIE, CCIP, CCENT, CCDE, CCDA, CCDP, and range of Specialist Certification training through our Authorized Cisco courses and Boot Camps.

Practice on Cutting-Edge, Unified Communications (UC) Equipment

Learn how to build a VoIP telephony network through our unique, real-world UC lab environment. This exclusive and flexible architecture features redundant environments, pre-deployed tools, online documentation, and multiple OS support.

Cisco Global Learning Partner of the Year

"[Global Knowledge] collaborates with other learning partners to deliver complete solutions in sales enablement training on all major Cisco technologies.... They are a strategic partner in all aspects of Cisco's business from sales to product business units to internal employee development. "

Keith Goodwin, Cisco Senior VP Worldwide Channels, speaking at the Cisco Partner Summit awards ceremony, June 2-4, 2009

CCNP Changes

Cisco's new CCNP curriculum and exams now better reflect the daily job tasks of professional network engineers and place a greater emphasis on hands-on labs. The new courses are:

- ROUTE - Implementing Cisco IP Routing v1.0
- SWITCH - Implementing Cisco Switched Networks v1.0
- TSHOOT - Troubleshooting and Maintaining Cisco IP Networks v1.0

These changes also impact the CCDP and CCIP certification programs.

Why Choose Global Knowledge?

Why Choose Us for Your IT and Business Training?

Global Knowledge is the worldwide leader in IT and business skills training. No other training provider is as dedicated as we are to providing customers with the absolute best training experience. With our unique brand of IT and Business Training, you can:

Learn from the Best Instructors

- More CCIE, CCSI, MCSE, MCSA, and MCITP instructors than any other training provider. All Microsoft instructors are MCTs.
- Our Project Management course instructors are experienced, PMP®-certified professionals.
- Many of our instructors are also consultants, bringing their real-world knowledge, tips, and best practices into the classroom.

Engage with Custom, Hands-On Labs and Exercises

- Cisco and Microsoft Authorized courseware is enhanced with custom labs and exercises to maximize hands-on training and dramatically improve your learning experience.
- Millions of dollars are invested in the best equipment, allowing you to configure and troubleshoot cutting-edge routers, switches, IP phones, optical and security equipment, and much more.
- Our Business Training courses feature in-class case studies and exercises so you can practice what is preached.

Choose from Robust Delivery Options

- Premium content and expert instruction are offered via open-enrollment classrooms; live web-based virtual classrooms; private on-site instruction; and self-paced learning on CD.
- We also can provide a tailored, blended learning solution that best meets your needs.

Train Your Entire Team or Company with Our Worldwide Solutions

- Classroom training centers located in 23 countries; online and on-site instruction worldwide; courses can be taught in 11 different languages.
- Proven capability to deliver timely, consistent, and high-quality training solutions to the individual, to teams, and to a globally dispersed workforce.
- Clients include more than 75% of Fortune 500 companies; Federal, State, and Local government agencies; and U.S. Air Force, Army, Navy, Marines, and Coast Guard military branches.

Select from More Than 1,200 Courses

Our broad and deep training portfolio spans foundational and specialized training and certifications.

Our IT Training includes:

- Cisco
- Microsoft
- VMware
- Nortel/Avaya
- Citrix
- Iron Port
- EC-Council
- Networking & Wireless
- Programming
- Operating
- Systems
- Security
- VoIP
- Telephony

Our Business Training includes:

- Project Management
- ITIL
- People Management
- Business Analysis
- Business Process Improvement
- Leadership Development

Experience Award-Winning Training

- VMware Global Education Partner of the Year.
- Cisco Global Learning Partner of the Year.
- Training Industry.com List of Top 20 Companies.
- Training Industry.com Top 20 IT Training Company.
- EC-Council Most Outstanding Accredited Training Centers

* From a Q4 2009 survey of the "IT Professional Advisory Panel," a blind panel comprised of IT professionals. Survey data collected by Vision Critical LLC.



Learning Solutions

